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7590 06/12/2009
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(Signature)

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/896,254	06/29/2001	Joseph L. Hellerstein	YOR920010334US1	9174

TITLE OF INVENTION: AUTOMATED SERVICE LEVEL MANAGEMENT IN FINANCIAL TERMS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	09/14/2009
EXAMINER	ART UNIT	CLASS-SUBCLASS		09/15/2009 SZEWDIE2 00000077 500510 09896254		
NGUYEN, NGA B	3692	705-036000	01 FC:1501 02 FC:1504	1510.00 DA 300.00 DA		
1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).		2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.		I Kenneth R. Corsello 2. Ryan, Mason & Lewis, LLP 3		

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

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(A) NAME OF ASSIGNEE

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

International Business Machines Corporation

Armonk, NY

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

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- Issue Fee
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Date

JULY 15, 2009

Typed or printed name

William E. Lewis

Registration No. 39,274

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